

11-15-17 – Yager to BOT, et al – EMS Project

Robert Yager

From: Robert Yager <yagera@comcast.net>
Sent: Wednesday, November 15, 2017 11:32 AM
To: Dale Stuart (dstuart@oaklandtownship.org); Paul Strelchuk (pstrelchuk@oaklandtownship.org); 'ldanek@oaklandtownship.org'
Cc: Scott Rosati; Frank Ferriolo (fferriolo@oaklandtownship.org); Jeanne Langlois (jlanglois@oaklandtownship.org); John Giannangeli (jgiannangeli@oaklandtownship.org); Karen Reilly (kreilly@oaklandtownship.org); 'lmangiapane@oaklandtownship.org'; Michael Bailey (dmbailey@comcast.net); Robin Buxar (rbuxar@oaklandtownship.org)
Subject: EMS Project

Dale Stuart – Township Manager, Oakland Township

Paul Strelchuk - Fire Chief, Oakland Township

Louis Danek – Assistant Fire Chief, Oakland Township

I hope you will involve Paramedic / Firefighters in your efforts to craft proposed solutions to improving EMS response times.

My industrial work experience with Dupont left me with a firm belief that the best solutions to problems come from involving the rank and file in addition to those in charge.

For about 7 years (1983-1990) at Dupont Toledo plant my main assignment was to help departments of this paint plant to implement a paint division consultant's ideas about to set up good work systems to identify and solve problems or make improvement. During that time I was transformed from a supervisor who had little value for what the hourly person observed or thought, to a supervisor who valued that input immensely. I can site numerous examples where the hourly employee's information and insights about the work were absolutely essential to very valuable improvements in productivity, quality or cost.

Some Dupont supervisors and managers became comfortable with allowing employee input and others felt threatened by it.

I stand ready to help you if desired; no charge.

Bob Yager