

11-29-17 – Yager to BOT – EMS Data Dashboard Suggestion

Robert Yager

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Board of Trustees

I think residents and Board of Trustees would like to see EMS and Fire Response time data. It could be place on the Township Fire Department web page. It would also be available to Board members who may review it and have questions. This data would form the beginning of a dashboard to tell at a high level how the Fire Department is doing. This is similar to the dashboard on your car. If the temperature gage gets too high, or the "check engine" light comes on, you investigate. You don't need to understand the detailed workings of engines to know something is wrong and take action.

We could start small with EMS response time - 90% fractile for previous 6 months. We already have a start on this with the 10/21/15 to 5/31/16 data analyzed by Fire Department. I started a graph below. **If this was brought up to date to the end of 11/2017 it would form a good baseline to see if future improvement steps actually make an improvement.** I'd be glad to work with OTFD on this project.



Bob Yager 11-29-17