

Robert Yager

From: Robert Yager <yagerra@comcast.net>
Sent: Thursday, November 30, 2017 11:38 AM
To: Frank Ferriolo (fferriolo@oaklandtownship.org); Jeanne Langlois (jlanglois@oaklandtownship.org); John Giannangeli (jgiannangeli@oaklandtownship.org); Karen Reilly (kreilly@oaklandtownship.org); 'Imangiapane@oaklandtownship.org'; Michael Bailey (mbailey@oaklandtownship.org); Robin Buxar (rbuxar@oaklandtownship.org)
Cc: Paul Strelchuk (pstrelchuk@oaklandtownship.org); Lou Danek (ldanek@oaklandtownship.org); Dale Stuart (dstuart@oaklandtownship.org)
Subject: EMS Response Time

EMS Response Time

Even resident “non-engineers” have watches.

Let's see evidence of some tangible progress at 12/12 BOT, such as establishing and making public a graph of baseline data for 90% fractile last 6 months for period 10/2015 to present

The time-line to date has been , as I see it.

October 2014 – Yager sends email report to one Board member, copy to Fire Chief showing our 2013 EMS response time at about 9 minutes versus standard of 6 or 8 (depending on what we think our population is). This was based on excel spreadsheet analysis of “optimistic” data provided by fire department for all EMS responses in 2013.

August, 2015 – Board establishes a subcommittee of Buxar, Ferriolo and Giannangeli to work on 10-Year Strategic Operating Plan.

Chief Strelchuk and his firefighters have already drafted such a plan on their own initiative with help from resident Marty McQuade.

Their plan on slide #22 says “optimistically” that EMS 90% fractile response time is 9 minutes. Longer than either 6 or 8 minutes (the Board has still not publicly declared what is the standard in their view?)

OTFD Current State

Population (2014 SEMCOG Est.):	18132
Density (Residents/sq.mi.):	492
Stations:	2
NFPA / OCMCA Classification:	→ Rural Suburban
ISO Classification:	5
Total Runs (2014):	923
Fire/EMS Runs/Other:	26/551/346
Fire/EMS Runs (Priority 1):	21/528
Fire/EMS Avg. Response Time*:	15 mins. /6.40 mins.** /10.00 mins.***
Fire/EMS 90% Fractile Response Time:	20 mins. /9.00 mins.**
Millage Revenue (\$MM):	\$1.18MM
Operating Budget (\$MM):	\$1.44MM

* Time Period: 1/1/14 – 6/30/14 ** 1st Engine / Alpha Unit Arrival [No Dirt Roads]

*** 2nd Alpha Unit Arrival "Pavement" [No Dirt Roads]

DRAFT

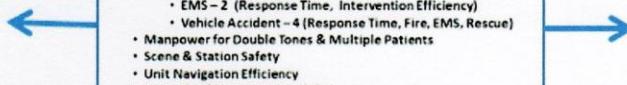
22

The subcommittee and Township Manager are shown this plan in one or more meetings. This plan suggests five options to choose from for more manpower on slide 31.

Alternative Staffing Options

Current State	Plan A	Plan B	Plan B (Hybrid)	Plan C	Plan D	Plan E
Staff 1 FT / Station, 24/7	Schedule POC and PT to Staff 2 / Station, M-F, - F, 10:00 – 18:00,	Hire 2 FT's to Staff 2 / Station, M-F, 10:00 – 18:00,	Plan B & allow all FT's to respond to calls during non-work hours for overtime pay	Utilize POC and PT to Staff 2 / Station, 24/7	Hire 3 FT's to Staff one station with 2 FT's, Utilize POC and PT to Staff Second Station, 24/7	Hire 6 FT's to Staff both stations with 2 FT's, 24/7
	Est. \$85K / yr	Est. \$150K / yr	Est. \$175K / yr	Est. \$350K / yr	Est. \$500K / yr	Est. \$650K / yr

Evaluation Criteria	
• NFPA, OCMCA Standards, Benchmark Communities	
• Minimum Manpower Availability	
• Fire – 5 (Response Time, Search & Rescue)	
• EMS – 2 (Response Time, Intervention Efficiency)	
• Vehicle Accident - 4 (Response Time, Fire, EMS, Rescue)	
• Manpower for Double Tones & Multiple Patients	
• Scene & Station Safety	
• Unit Navigation Efficiency	
• Mutual Aid Response Capability	
• Training Efficiency and Skill Base Capability	
• Personnel Retention	



Yager tells firefighters that he is confident the involvement of this subcommittee will make things improve. He is dead wrong.

This plan goes into a local government "black hole", never to reappear.

August 2015 to October 2017 –Under Board direction the Township Manager and some Fire Department employees put much effort into restoration / repair of Paint Creek Cider Mill.

June 21, 2016 to October 6, 2017 – Yager drops out of following local government after becoming disillusioned by disregard for our Zoning Ordinance #16 site plan engineering provisions in the court settlement regarding Blossom Ridge/ Carillon Creek.

October 7, 2017 – Yager visits Fire Station #2 Open House and asks about progress on their issues. He is told there has been none.

October 9, 16, 30, Nov. 6, 2017 - Yager visits officer Office Hours to discuss fire department EMS response time issue with officers Bailey, Reilly, Langlois and present facts as he sees them. His analysis of data analyzed properly between 10/1/15 and 5/31/16 shows 90% fractile EMS response time is 11.4 minutes.

November 14, 2017 – Township Manager Dale Stuart announces a plan is being formulated as a part of a "...ongoing effort..." to work on response time.

In that 37 months what has been done to improve response time?

How much has it improved?

Was any public EMS response time baseline data established in order to show progress?

Were any publicly known improvement objective set – like, for example – "improve it one minute"?

Was the Fire Chief publicly asked what he thought the solution was?

What exactly was the "ongoing effort" that Mr. Stuart referred to?