

OTFD - EMS Response Time Analysis – 90% of responses in  
9 min. 5 sec or less

**Incorrect**

(Uses First ambulance on scene as = “Unit Arrives on Scene”;  
only one not two required medics)

(F01A #1817 )

Charter Township  
of Oakland  
Fire Department

Paul Strelchuk, Fire Chief

4393 Collins Road, Rochester, Michigan 48306-1670

Telephone: (248) 651-6930 • Fax: (248) 650-8634

E-mail: fire@oaklandtownship.org



December 18, 2017

Oakland County Medical Control Authority  
Bonnie Kincaid, PhD  
Executive Director  
Professional Standards Review Organization Subcommittee

<b>Oakland Township Fire Department 2018 Life Support Agency Letter of Compliance; Exception to: 2.</b>
2. This Agency agrees to comply with the Oakland County EMS Response Time Standards. (See EMS Response Time Standards 6-18) Note: Agency agrees to comply; unable to meet
COMPLIANCE: If any of the above criteria cannot be met, the provider will submit documentation of the exceptions.

It is our intent to act in accordance with the Oakland County EMS Response Time Standards, (See EMS Response Time Standards 6-18) but have not achieved the ambulance response time benchmarks as outlined in the protocol.

In 2014, the Oakland County Medical Control Authority (OCMCA) conducted a response time study, that included data collected from each participating agency. Dr. Tressa Gardner, DO, Professional Standards Review Organization Chairperson, presented an overview of the study at an OCMCA Board of Directors meeting. Her slides from that presentation indicate that findings identified that "many Life Support Agencies were not meeting the OCMCA response time criteria". Recommendations included the necessity to "identify if the OCMCA response time protocol needs modification".

In 2015 and 2016, at regular protocol committee meetings, Greg Ball offered discussion from the floor [non-member] no fewer than three times, to create a sub-committee to open and review OCMCA, System Protocols, EMS RESPONSE TIME STANDARDS (September, 2013). At one meeting, Gary Proctor, Sub-committee Chair, agreed to make the motion; no second to the motion could be found. The group strongly felt that the last "opening of this protocol" was very contentious, it was divisive and the sub-committee had worked on it for almost a year.

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The Oakland Township Fire Department believes that for North America, in life-threatening emergencies, providing a transport-capable unit within 8:59 with 90% reliability is the most common urban benchmark. Common rural and wilderness benchmarks are within 15/90% and 30/90%, respectively. Response time targets have been shaped by position papers published by the American Heart Association, the American College of Emergency Physicians, the National Association of EMS Physicians, the National Fire Protection Association and the Commission on the Accreditation of Ambulance Services.

Establishing unified and consistent EMS response expectations for the Oakland County Life Support Agencies that match or approximate national benchmarks are needed.

For your review, I have attached fractile response time reports for the Oakland Township Fire Department, from current Michigan EMS Information System data.

1 year = 517 runs; 90% fractile 9 min 0 sec; Average 5 min 56 sec;	pg. 3	2016
1 year = 393 runs; 90% fractile 9 min 5 sec; Average 6 min 20 sec;	pg. 4	2017
4 years, 10 months, 16 days= 2750 runs; 90% fractile 9 min 0 sec; Average 6 min 8 sec;	pg. 5	2012-17

If you need any additional information or have any questions please email or call.

Thank you.

*R. Greg Ball*

Greg Ball  
EMS Coordinator  
Oakland Township Fire Department  
[gball@oaklandtownship.org](mailto:gball@oaklandtownship.org)  
work (586)752-5013 x109  
Fax (586) 752-5014



# Charter Township of Oakland Fire Department

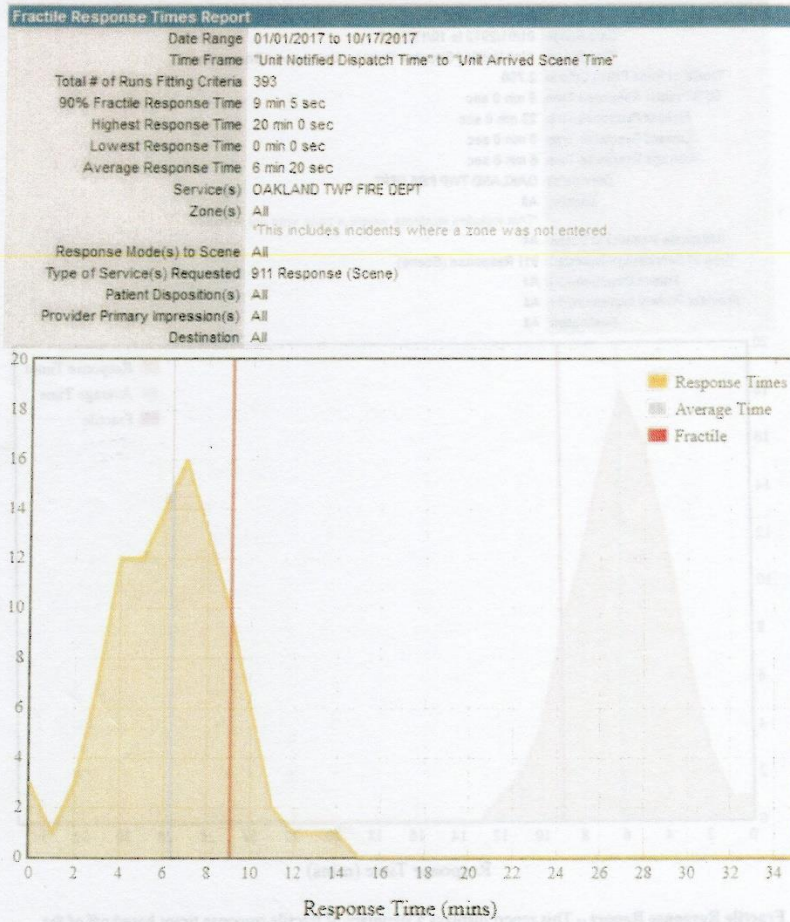
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↓ **Fractile Response Report** – This report displays a summary of fractile response times based off of the incident times. This report will not return data about incidents that do not have a recorded "Unit Notified Dispatch Time" or "Unit Arrived Scene Time", or incidents with a response time greater than 35 minutes.

