

Oakland County Medical Control Authority 2019 Life Support Agency Letter of Compliance

Instructions:

- 1. Please fill out the following form in its entirety.
- 2. On the last page click submit and you will be redirected to the success page that will have a link to download a PDF copy of your submission.
- 3. Please have the PDF copy reviewed and signed by your Medical Control Physician.
- 4. Log back in to the Letters of Compliance User Options page and select edit.
- 5. On the last page of the form, check the box signifying that you have had the form signed, and a file upload box will appear.
- 6. Upload the signature page and select submit.
- * Required Field

Life Support Agency Name

Oakland Township Fire Department

Date of Entry

11/12/2018

1. Licensed by the Michigan Department of Health and Human Services (MDHHS), or license pending.

Yes

2. This Agency agrees to comply with the Oakland County EMS Response Time Standards. (See EMS Response Time Standards 8-13)

Yes

3. Medical supplies, communications, equipment, procedures and protocols utilized meet criteria, as established by MDHHS and Oakland County Medical Control Authority.

Yes

4. It is the agency's responsibility to educate and update all personnel on the OCMCA protocols and policies.

Yes

5. Agency and personnel will follow the OCMCA Medical Control and Participating Hospital Policy. (See Medical Control and Participating Hospital Policy 8-21)

Yes

6. This agency designates the OCMCA (including its PSRO) to perform professional practice review functions on behalf of the agency, including review of pre-hospital care provided in Oakland County and recommendations for improvement of such care.

VΔC

7. This agency agrees to participate in PSRO studies, EMS QI Program (EQIP) and abide by all PSRO Protocols

Yes

8. Agency has designated a Medical Control Hospital and Medical Control Hospital Physician.

Yes

9. Units are identified through standard terminology and uniform numbering system, issued by



the Oakland County Medical Control Authority. The OCMCA unit number will be documented on each run form and/or e-PCR and used in all radio communications. (See Agency and EMS Criteria for Participation Policy 8-1)

Yes

10. The agency has designated an EMS Coordinator, EMS QI Coordinator and State Licensed Instructor Coordinator.

Yes

11. The agency has Emergency Medical Dispatch (EMD) protocols to ensure the appropriate dispatching of a life support agency based upon medical need and capability of the emergency medical services system. All calls have access to pre-arrival instructions through an approved MCA EMD program. (See Dispatch Protocol 8-10)

Yes

12. The agency has a policy to ensure that use of lights and sirens is based on EMD protocols and patient condition. (See Use of Lights and Sirens Policy 8-34)

Yes

13. The agency is responsible for completing and forwarding the necessary quality improvement data, approved by the OCMCA Board of Directors, to MI-EMSIS. (Patient Care Record & Electronic Documentation & EMS Information System 7-15/7-15.1)

Yes

14. All Life Support Agencies that provide emergency response in Oakland County agree to respond to emergency requests for aid across municipal boundaries, if available to respond. This response will occur regardless of what type of primary agency (private or public) provides primary response to that municipality.

Yes

15. Completed Addendum (See Addendum).

Yes

16. Provide staffing in accordance with the Agency and EMS Personnel Criteria for Participation Policy

Yes



Agency Level of Licensure:

ALS

For ALS Agencies Only

17. Personnel shall be trained and licensed in accordance with appropriate statutes, rules, and criteria and maintain current ACLS, with recommendations to include a nationally recognized pediatric program.

Yes

ALS Transporting/Non-Transporting

Transporting

LICENSED TRANSPORTING ALS AGENCY

Provide a minimum of one paramedic and one EMT staffing each licensed Transporting ALS unit at all times.

Yes

LICENSED TRANSPORTING ALS AGENCY

Contract for staffing services shall only be rendered with OCMCA approved Life Support Agencies.

Yes



Addendum to Letter of Compliance

1. Licensed transporting agency?

Yes

2. Agency regularly transports?

Yes

3. List the communities the agency primarily services.

Oakland Township

4. List the communities your agency provides secondary services.

mutual aid-

5. Number of vehicles:

Non-Transporting

Transporting

3

MFR Non-Transporting

BLS Non-Transporting

ALS Non-Transporting

1

BLS Transporting

ALS Transporting

1

2

6. Number of EMS personnel, including volunteers.

32

7. Agency has 12 lead EKG capabilities (ALS only).

Yes

8. Agency has capnography capabilities (ALS only).

Yes

9. Agency has C-PAP capabilities

Yes

10. Type of IO device used by agency (ALS only).

EZ I/O

11. Data e-PCR Reporting System

ESO Solutions

12. Agency Annual State Licensure Renewal Date

03/31/2019



OCMCA Life Support Agency Emergency Contact Information

In the event that the Oakland County Emergency Operations Center (EOC) is activated due to disasters/emergencies, additional county resources may be required. Please provide the following information:

Agency:

Oakland Township Fire Department

Agency Dispatch #:

(248) 858-4951

Chief/CEO:

Chief Paul Strelchuk

Work #

(586) 752-5013

EMS Coordinator:

Greg Ball

Work #

(586) 752-5013

Second Contact:

Greg Ball

Work #

(586) 752-5013

EMS QI Coordinator:

Greg Ball

Work #

(586) 752-5013

State Licensed Instructor Coordinator:

Greg Ball

Work #

(586) 752-5013

ACES Representative:

Greg Ball

Work #

(586) 752-5013

Address:

4393 Collins Road Rochester, MI 48306

Fax #:

(586) 752-5014

Email address:

pstrelchuk@oaklandtownship.org

Cell #

(248) 640-5513

Email address:

gball@oaklandtownship.org

Cell #

(248) 379-3635

Please let the staff at the OCMCA know of any changes throughout the year.



COMPLIANCE: If any of the above criteria cannot be met, the provider will submit documentation of the exceptions.

This agency agrees to comply with protocols, operating procedures and standards of pre-hospital care promulgated by MDHHS and the Oakland County Medical Control Authority, including the Agency and EMS Personnel Criteria for Participation Policy. This will assure accountability for care rendered within our advanced emergency care system, effective this date, and as may be promulgated from time to time.

We acknowledge that each criterion and verification is subject to inspection by the EMS Medical Director or his/her physician designee, at any time, and at his/her direction. Should cause exist, the EMS Medical Director, or, his/her designee may request formal verification.

Authorized Representative (Digital Signature)

Paul Strelchuk

Medical Control Physician Signature

Title

Fire Chief

Date

11/12/2018

EMS Coordinator

Greg Ball

EMS QI Coordinator

Greg Ball

State Licensed Instructor Coordinator

Greg Ball 475908

Please Upload the signature page after it has been signed

- Oak-Twp-roster-2019-LOC.pdf
- Oak-Twp-resp-time-letter-LOC-ps-rgb-11-8-18.pdf
- Oak-Twp-agency-lic-2019-LOC.pdf
- 2019-LOC-Oak-Twp-phys-sig.pdf
- 2019-LOC-Oak-Twp-ex-8-1-note.pdf
- 2019-LOC-Oak-Twp-ex-8-1-note1.pdf
- Oak-Twp-resp-time-letter-LOC-ps-rgb-11-8-181.pdf
- Oak-Twp-roster-2019-LOC1.pdf
- Oak-Twp-agency-lic-2019-LOC1.pdf
- 2019-LOC-Oak-Twp-phys-sig1.pdf

Please attach a copy of the current agency license.

Oak-Twp-agency-lic-2019-LOC2.pdf

Please attach a list of all EMS personnel with their level of licensure.

Oak-Twp-roster-2019-LOC2.pdf

Check if you need to upload another file

Medical Control Physician(PRINT)

Dr. David Bauer, M.D., FACEP

Medical Control Hospital

ARP Crittenton Medical Center

Hospital EMS Coordinator/Liaison

Glenn Garwood



Add another file upload

File Upload

• <u>Oak-Twp-resp-time-letter-LOC-ps-rgb-11-8-182.pdf</u>

OAKLAND TOWNSHIP FIRE DEPARTMENT ROSTER

#	NAME	License Number	License Level	S. O. M. Expiration	BCLS Expiration	ACLS Expiration
1	BALL, GREG	475908	EMT-P	6/30/2019	Mar-20	Apr-20
2	BATES, KEVIN	498824	EMT	8/31/2020	Mar-20	
3	BAULCH, BRIAN	1937977	EMT	12/31/2018	Mar-20	
4	BEACH, CHUCK	502485	EMT	5/31/2021	Mar-20	
5	CRISCO, CALEB	2001961	EMT	3/31/2021	Sep-20	
6	DANEK, LOU	2002764	EMT	6/30/2021	Mar-20	
7	DIEHR, JON	490116	ЕМТ-Р	10/31/2020	Mar-20	Nov-18
8	DIEHR, SUE	503027	EMT	10/31/2020	Mar-20	
9	ELDER, PAUL	1644400	ЕМТ-Р	7/31/2021	Mar-20	Nov-18
10	GOMEZ, LUIS	470565	EMT	04/30/2020	Mar-20	
11	IAFRATE, MIKE	490037	EMT	2/28/2019		
12	LANG, MATTHEW	1940402	EMT	1/31/2019	Mar-20	
13	LINN, ANDREW	1596773	EMT-P	6/30/2019	Mar-20	Mar-20
14	LINN, STACY	1703301	EMT	01/31/2019	Mar-20	
15	LUDINGTON, DAVE	1330263	ЕМТ-Р	06/30/2020	Mar-20	Mar-20
16	MARTELL, CODY	2001657	EMT	1/31/2021	Mar-20	
. 17	McCLELLAND, JIM	510961	EMT	10/31/2020	Маг-20	
18	ONDERSMA, KELLY	1985625	EMT	4/30/2020	Mar-20	
19	PATRICIAN, ROBERT	1586492	EMT	08/31/2020	Mar-20	
20	PRANGE, HOLLY	491866	ЕМТ-Р	12/31/2019	Mar-20	Mar-20
21	PRANGE, MARY	1898482	EMT	3/31/2021		
22	ROSATI, SCOTT	478774	ЕМТ-Р	12/31/2020	Mar-20	Nov-18
23	STALEY, KEITH	1731724	EMT	01/31/2021	Mar-20	
24	STRELCHUK, LINDSAY	1766638	EMT	02/28/2021	Mar-20	
25	STRELCHUK, PAUL	495279	EMT	6/30/2021	Mar-20	
26	TWEEDIE, JIM	481241	EMT	01/31/2021	Mar-20	
27	· 连连连续 。	1 法或证				
28	YOUNG, CHRISTINA	2003062	ЕМТ-Р	7/31/2021	Mar-20	
29	YOUNG, DEREK	610300	ЕМТ-Р	12/31/2019	Mar-20	Mar-20
30	ZBYTOWSKI, ROBERT	471675	EMT	1/31/2019	Mar-20	
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44	MARCHLEWICZ, ADAM	2003186	ЕМТ	8/31/2021		
46						
16	SCHWALBE, ERIC	2002501	EMT	5/31/2021		
	WYATT, RANDY	479754	EMT	2/28/2020		
Į	LAST REVISED	10-16-18 rgb	\	ERIFIED 10-18-17		

Paul Strelchuk, Fire Chief

4393 Collins Road, Rochester, Michigan 48306-1670 Telephone: (248) 651-6930 • Fax: (248) 650-8634 E-mail: fire@oaklandtownship.org

November 8, 2018

Oakland County Medical Control Authority
Bonnie Kincaid, PhD
Executive Director
Professional Standards Review Organization Subcommittee

Oakland Township Fire Department 2019 Life Support Agency Letter of Compliance; Exception to: 2.

2. This Agency agrees to comply with the Oakland County EMS Response Time Standards. (See EMS Response Time Standards 8-13)

Note: Agency agrees to comply; unable to meet

COMPLIANCE: If any of the above criteria cannot be met, the provider will submit documentation of the exceptions.

It is our intent to act in accordance with the Oakland County EMS Response Time Standards, (See EMS Response Time Standards 8-13) but have not achieved the ambulance response time benchmarks as outlined in the protocol.

In 2014, the Oakland County Medical Control Authority (OCMCA) conducted a response time study, that included data collected from each participating agency. Dr. Tressa Gardner, DO, Professional Standards Review Organization Chairperson, presented an overview of the study at an OCMCA Board of Directors meeting. Her slides from that presentation indicate that findings identified that "many Life Support Agencies were not meeting the OCMCA response time criteria". Recommendations included the necessity to "identify if the OCMCA response time protocol needs modification".

In 2015 and 2016, at regular protocol committee meetings, Greg Ball offered discussion from the floor [non-member] no fewer than three times, to create a sub-committee to open and review OCMCA, System Protocols, EMS RESPONSE TIME STANDARDS (September, 2013). At one meeting, Gary Proctor, Sub-committee Chair, agreed to make the motion; no second to the motion could be found. The group strongly felt that the last "opening of this protocol" was very contentious, it was divisive and the sub-committee had worked on it for almost a year.

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The Oakland Township Fire Department believes that for North America, in life-threatening emergencies, providing a transport-capable unit within 8:59 with 90% reliability is the most common urban benchmark. Common rural and wilderness benchmarks are within 15/90% and 30/90%, respectively. Response time targets have been shaped by position papers published by the American Heart Association, the American College of Emergency Physicians, the National Association of EMS Physicians, the National Fire Protection Association and the Commission on the Accreditation of Ambulance Services.

Establishing unified and consistent EMS response expectations for the Oakland County Life Support Agencies that match or approximate national benchmarks are needed.

For your review, I have attached fractile response time reports for the Oakland Township Fire Department, from current Michigan EMS Information System data.

1 year = 517 runs; 90% fractile 9 min 0 sec; Average 5 min 56 sec;	pg. 3	2016
1 year = 393 runs; 90% fractile 9 min 5 sec; Average 6 min 20 sec;	pg. 4	2017
4 years, 10 months, 16 days= 2750 runs; 90% fractile 9 min 0 sec; Average 6 min 8 sec;	pg. 5	2012-17
1 year = 500 runs; 90% fractile 8.93; Median 5.82;	pg. 6	2018
2018 Oakland County Municipal & Private 911 (scene) 90% fractile report	pg. 7	2018
Table listing Oakland County Municipal & Private Agencies - service area designation	2	
type, Tiered or not, and emergency response times [may contain errors]	pg. 8	2018

If you need any additional information or have any questions please email or call.

Thank you.

R. Lug Ball

Greg Ball

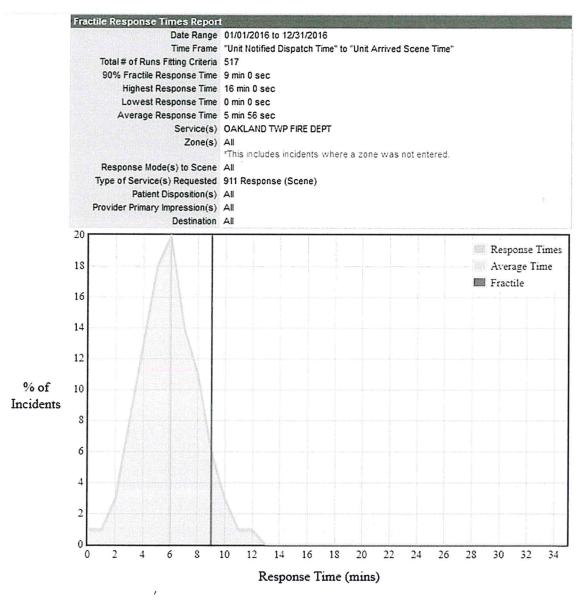
EMS Coordinator
Oakland Township Fire Department
gball@oaklandtownship.org
work (586)752-5013 x109
Fax (586) 752-5014

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2016



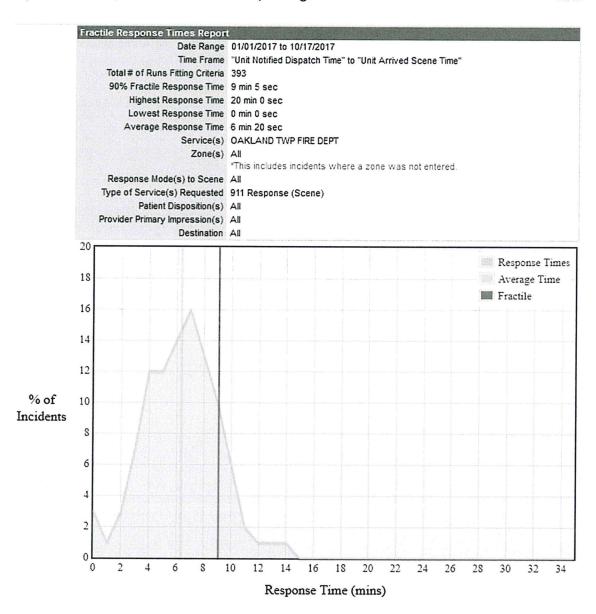
Fractile Response Report – This report displays a summary of fractile response times based off of the incident times. This report will not return data about incidents that do not have a recorded "Unit Notified Dispatch Time" or "Unit Arrived Scene Time", or incidents with a response time greater than 35 minutes.

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1 year = 393 runs; 90% fractile 9 min 5 sec; Average 6 min 20 sec

2017

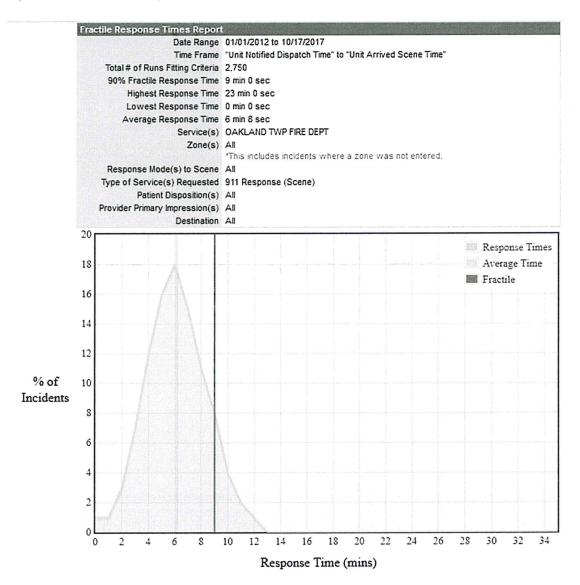


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Paul Strelchuk, Fire Chief

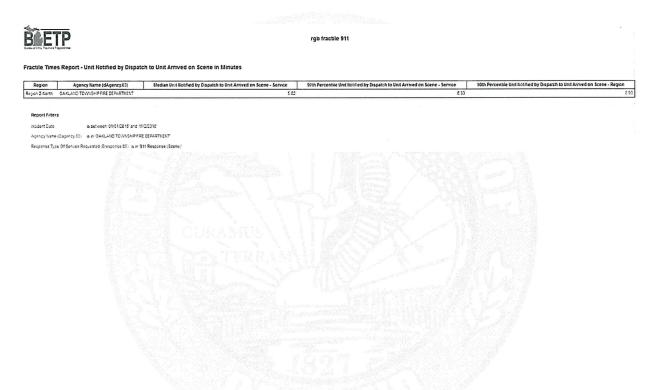
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11 months, 1-1-18 to 11-2-18 = 500 runs; 90% fractile 8.93; Median 5.82

2018

Note:

The new, Image Trend Version 3 NEMSIS compliant, Report Writer system cannot create the same fractile response time report as the old Version 2 NEMSIS compliant system. Below is an image of the new systems 911 fractile report. The new system contains less than 18 months of data and the report will only allow 500 runs to be placed in the report, as available to me. I have been working with Image trend to clarify and correct issues.



The information on page 7 contains a fractile times report [unit notified by dispatch to unit arrived on scene] [911 response to scene] compiled by K. Putman, EMS Data Manager for the State of Michigan. The report is for 2018 and includes most of the Agencies in Oakland County. Page 8 is a table of all Oakland County Agencies [Municipal & Private-from OCMCA website], created by Greg Ball, it may contain errors, but attempts to show each Agencies' service area designation type, Tiered or not, and emergency response time requirement.

I have included the information for PSRO review, hoping that to those familiar with our standards and Agencies, it shows that many Municipalities are not meeting the Oakland County EMS Response Time Standards 8.13.

Paul Strelchuk, Fire Chief

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Criteria included the #	Manager for the State of Michigan], 35 Oakland County Med	dical Control Authority Ager			
* Type of Service Req			i i	T	the Fractile Tirees Report
* Type of Service Req	following:				# of agencies
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GSA Designation	Demographics	Primary Unit Emergency Response Time Requirement*	Transport Unit Emergency Response Time Requirement*	
Urban area	>1000 people/sq mi	6 mins 0 secs	10 mins 0 sees	
Suburban area	500-1000 people/sq mi	6 mins 0 secs	10 mins 0 sees	
Rural area	<500 people/sq mi	8 mins 0 secs	14 mins 0 secs	

When providing Multi Tiered emergency response for an urban and suburban geographic service area, assure a response time not to exceed eight (8) minutes 90% of the time, from receipt of call (unit notified time) to time of arrival on scene for the Life Support Agency's First Response

Paul Strelchuk, Fire Chief

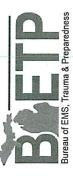
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	partment and/or online data for population density, or my understanding of the Agencies OCMCA Member Agencies- Municipalities & Private Agencies	Service Area	Tiered	Eme. Response	Response Are
Aunicipalities (39)	From OCMCA website	Designation		Time Read.	Size ≈
	Addison Township Fire Department	Rural area	Single tier	≤ 8 min 0 sec	37.2 sq mi
	Auburn Hills Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	16.64 sq mi
	Berkely Dept. of Public Safety - Alliance	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	2.62 sq mi
	Beverly Hills Public Safety - self ALS	urban/Suburban	Single tier	≤ 6 min 0 sec	4.02 sq mi
	Birmingham Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	4.80 sq mì
	Bloomfield Hills Dept. of Public Safety - Star Amb	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	5.04 sq mi
	Bloomfield Township Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	26.0 sq mi
	Brandon Township Fire Department	Rural area	Single tier	≤ 8 min 0 sec	35.8 sq mi
	Commerce Township Fire Department - can BLS tx : Community EMS 95+ tx	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	29.8 sq mi
	Farmington Dept. of Public Safety - MFR: Community EMS	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	2.66 sq mi
	Farmington Hills Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	33.31 sq mi
	Ferndale Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	3.88 sq mi
	Franklin-Bingham Fire Department - Star	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	2.7 sq mi +
	Groveland Township Fire Department	Rural area	Single tier	≤8 min 0 sec	36.1 sq mi
	Hazel Park Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	2.8 sq mi
	Highland Township Fire Department - Star	Rural area	Multi Tiered	≤ 14 min 0 sec	35.8 sq mi
	Holly Township Fire Department [North Oakland Fire Association coverage]	Rural area	Single tier	≤8 min 0 sec	36.6 sq mi
	Huntingon Woods Dept. of Public Safety-Alliance Amb.	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	1.47 sq mi
	Independence Township Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	36.3 sq mi
	Lyon Township Fire Department - HVA	Rural area	Multi Tiered	≤ 14 min 0 sec	32 sq mi
	Madison Heights Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	7.09 sq mi
	Milford Township Fire Department - Amb	Rural area	Multi Tiered	≤ 14 min 0 sec	35.2 sq mi
	North Oakland Fire Association	Rural area	Single tier	≤ 8 min 0 sec	33.2 3q IIII
	Novi Township Fire Department	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	31.28 sq mi
	Oak Park Dept. of Public Safety - Alliance	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	5.16 sq mi
	Oak Fark Dept. of Fubilic Safety - Alliance Oakland Township Fire Department	Rural area	Single tier	≤ 8 min 0 sec	36 sq mi
	Orion Township Fire Department - Star	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	35.9 sq mi
	Oxford Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	35.2 sq mi
	Rochester Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	3.83 sq mi
	Rochester Hills Fire Department	urban/Suburban urban/Suburban	Single tier Single tier	≤ 6 min 0 sec ≤ 6 min 0 sec	32.91 sq mi 11.79 sq mi
	Royal Oak Fire Department				
	Southfield Fire Department	urban/Suburban	Single tier Multi Tiered	≤ 6 min 0 sec ≤ 10 min 0 sec	26.28 sq mi
	South Lyon Township Fire Department- BLS: ALS, HVA	urban/Suburban			3.73 sq mi
	Springfield Township Fire Department - Star	Rural area	Multi Tiered	≤ 14 min 0 sec	36.7 sq mi
	Walled Lake Fire Department - Amb	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	3.6 sq mi
	Waterford Township Fire Department[Regional]	urban/Suburban	Single tier	≤ 6 min 0 sec	35.3 sq mi
	West Bloomfield Township Fire Department	urban/Suburban	Single tier	≤ 6 min 0 sec	31.2 sq mi +
	White Lake Fire Department-Star	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	37.2 sq mi
	Wixom City Fire Department- BLS: ALS,	urban/Suburban	Multi Tiered	≤ 10 min 0 sec	9.36 sq mi
ivate Agencies (9)					
	Alliance Mobile Health	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	by service area
	Beaumont Medical Transportation	by service area	Single/Multi Tiered		by service area
	Concord EMS	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	-
	Community EMS	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	by service area
	Huron Valley Ambulance	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	by service area
	Medstar Ambulance	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	by service area
	*Star EMS	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	by service area
	Superior Ambulance Service	by service area	Single/Multi Tiered	≤ 6/8/10/14 min	by service area
	Universal Macomb Ambulance Service	by service area	Single/Multi Tiered		by service area



STATE OF MICHIGAN

Division of EMS and Trauma



Pursuant to Act 368 of 1978, as amended, this license to operate a Life Support Agency in the State of Michigan is issued to:

OAKLAND TOWNSHIP FIRE DEPARTMENT

Effective Date

02/26/2018

EMS Agency ID 631071

This license is valid for 60 days after the expiration date

Expiration Date

3/31/2019

Highest Level Advanced Life Support **Licensed Vehicles**

Medical Control Authority(s):

Ambulance Operation

Service Type

OAKLAND COUNTY: OAKLAND TOWNSHIP Oakland County MCA:

Division of EMS and Trauma Kathy Wahl, Director



COMPLIANCE: If any of the above criteria cannot be met, the provider will submit documentation of the exceptions.

This agency agrees to comply with protocols, operating procedures and standards of pre-hospital care promulgated by MDHHS and the Oakland County Medical Control Authority, including the Agency and EMS Personnel Criteria for Participation Policy. This will assure accountability for care rendered within our advanced emergency care system, effective this date, and as may be promulgated from time to time.

We acknowledge that each criterion and verification is subject to inspection by the EMS Medical Director or his/her physician designee, at any time, and at his/her direction. Should cause exist, the EMS Medical Director, or, his/her designee may request formal verification.

Authorized Representative (Digital Signature)

Paul Strelchuk

Title

Fire Chief

Date

11/11/2018

EMS Coordinator

Greg Ball

EMS QI Coordinator

Grea Ball

State Licensed Instructor Coordinator

Greg Ball 475908

Medical Control Physician Signature

Medical Control Physician(PRINT)

Dr. David Bauer, M.D., FACEP Dr Donald Sontharto

Vice-chief

Medical Control Hospital

Providence Rochester

APR Crittenton Hospital

Hospital EMS Coordinator/Liaison

Glenn Garwood